Lucas Dargis

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Professional Profile

As a software testing consultant, I have had the opportunity to direct the testing efforts of numerous projects for companies in multiple industries. I specialize in the design and implementation of testing strategies.

I am one of the most recognized members in the uTest community. As an educator and mentor, I write instructional courses, and provide coaching and guidance to testers and test leads.

My passion for continuously improving development processes and team efficiency fosters my interest in the Scrum framework. As a Scrum Master, I have participated in and championed Scrum at several companies. I lead projects through coaching, servant leadership, and team empowerment.

Read more on my blog: lucasdargis.com

or profile.utest.com/lucasdargis

Education and Certifications

- **BBA in MIS**
  University of Alaska Anchorage ,
  2004, GPA: 3.9, Leadership Honors

- AST-BBST Foundations course (2.0)

- AST-BBST Instructors Course

- **Certified Scrum Master** - Scrum Alliance, 2012

- **Professional Scrum Master** - Scrum.org, 2012

- **Certified Tester Foundation Level** - ISTQB, 2013

Areas of Expertise

- Interpersonal relationships

- Test strategy and management

- Software development and testing methodologies

- Process analysis and improvement

- Training, coaching and mentoring

Tool Experience

- JIRA

- TFS & Test Manager

- SQL Server

- Quality Center

Awards and Honors

- 2014 (Q4) Outstanding uTest University Instructor

- 2014 (Q3) Outstanding uTest Blogger & Forums Contributor

- 2013 uTest Tester of the Year award

- 2012 uTest Mentor of the Year award

- Phi Kappa Phi Honor Society

- Beta Gamma Sigma Honor Society

Activities and Affiliations

- **Agile Triad User Group** - Active member and speaker

- **Winston-Salem Youth Hockey Association** - Development director and Board member responsible for the planning, organization and operations of the LTP program consisting of 10 coaches and more than 70 players

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Relevant Work Experience

Applause/uTest   03/2012 – present (3 years)

      Position: Enterprise Test Team Lead

Responsible for all stages of the project life cycle including working directly with clients to define testing scope, set up test cycles, managing the test team and reporting test results. Lead meetings with clients to refine testing based on the situation, project needs and customer feedback. Capitalized on opportunities for Applause to provide additional value to our customers and improve the efficiency of delivery.

      Position: Test Team Lead

Lead testing efforts of over 200 rapid (2-4 day) test cycles, working with as many as 30 testers. Triaged bugs, reviewed testing work, supported the test team, and was the liaison between the testing team, the PM, and the customer.

      Position: Tester

Participated in over 400 test cycles testing windows and web applications and mobile apps. Reported over 600 bugs with a 94% approval rate and a 50% high-value rate. Ranked third in the community of 160,000+ tester. Most influential/followed member in the community.

Brock Solutions   06/2013 – 12/2013 (6 months)

      Position: Test Lead
      Environment: Web applications, SQL Server
      Tools: Simatic IT MES, JIRA, SpiraTest

Test lead for the manufacturing division of the company. Directed the testing efforts for principle client, RJ Reynolds' manufacturing execution system (MES). Guided business and end-users through user acceptance testing. Provided consulting services to improve the existing testing processes.

RFMD IT   04/2012 – 05/2013 (1 year)

      Position: Test Lead/Scrum Master
      Environment: Scrum, web applications, SQL Server
      Tools: TFS, Visual Studio, Test Manager, Test Studio

Designed and established the testing methodology for the New Product Introduction group. Defined traceability from acceptance criteria through test cases and automated scripts. Established the bug reporting format and lifecycle. Set expectations for investigation and exploratory testing. Defined the testing activities required in each phase of the product development process.

Introduced and championed Scrum. Facilitated Sprint Planning, Review and Retrospective meetings. Set up and maintained Scrum artifacts in TFS 2012. Coached team members and PO

through their transition. Identified and removed or mitigated impediments. Continually adjusted and improved our processes.

Ecolab IT   11/2010 – 04/2012 (1.5 years)

Position: Sr. Software Tester
Environment: Scrum, Windows and web applications, SQL Server, Crystal Reports
Tools: Quality Center, TFS, TestComplete, Microsoft Visual Studio, Test Manager

Verified that implemented solutions met business requirements and quality standards for over 150 change requests. Identified test scenarios to insure functional and integration quality. Wrote SQL scripts used to verify backend data. Tracked and reported bug and project statuses.

Increased accuracy and efficiency of regression testing by building an automation test suite. Worked with SMEs and BAs to build a test coverage plan.

Volvo IT NA   12/2007 – 11/2010 (3 years)

Position: Test Lead and Release Coordinator (12/2009 – 11/2010)

Developed and implemented the testing methodology used to direct the testing of the 700,000+ page enterprise web platform. Prepared high-level testing plans. Defined formal bug documentation, lifecycle, and reporting requirements. Set up testing tools and maintained the test environment. Provided KPI data to management.

Coordinated 8 months of successful production releases. Reviewed code fixes, change history, and managed bug tracking system. Created rollback and auxiliary plans to prepare for unexpected problems. Reported status and results to customers and management.

Position: Software Developer (12/2007 – 11/2009)

Worked on a global team, developing customized SharePoint components as part of the web platform solution. Built applications to support the development and deployment processes.

State of Alaska   07/2006 – 10/2007 (1.5 Years)

Position: Business Analyst/Software Developer

Worked with the coroner's office to analyze their business to develop solutions for improving office efficiency. Provided managers with department data by developing a suite of user-driven BI reports.

University of Alaska Anchorage   05/2004 – 07/2006 (2 Years)

Position: Business Analyst/Software Developer

Worked with directors to migrate their department's current web presence over to the new university CMS. Built a 3-tiered web application for the Audio/Video department to track equipment usage.